



August 5, 2026

Dear <last name> family,

I am writing to inform you about a change to the Methodist Healthcare Ministries George Ricks School Based Health Center at Schertz Elementary.

When we began providing these clinic services in the late 1990s, the goal was to provide low-income, uninsured families enrolled in SCUCISD with convenient, high-quality health care on campus. By placing a comprehensive health care team on-site, we sought to reduce the burden of parents needing to take time out of their workday to drive children to an appointment. Over time, a variety of factors have impacted the volume and need for the clinic's services, including understandable changes to district policies that increase safety and prevent students from being released to the clinic during school hours.

As a result, we have made the difficult decision to close this clinic permanently effective September 8, 2026. While we are closing the clinic, we remain committed to serving this community through our Community Based Counseling and Parenting Programs, which will remain based in the Schertz-Cibolo-Universal City area. Your medical records will be available upon your request. To authorize the release of your records to a new provider, please complete the enclosed authorization form and return it to our office. You may also contact us at 210-922-6922 regarding your medical records or for information on MHM services in your area.

If you have any questions regarding this clinic closure and its impact on your family, you can reach out to us at 210-658-4875.

Thank you for the opportunity that MHM has had to support the well-being of students and families through our George Ricks School Based Health Center. We are grateful to have provided low-cost services to over 20,000 students over the years and have been blessed to have been a part of helping so many families take steps toward achieving their full potential for health and life. We wish your family well!

Sincerely,

Oanh Maroney-Omitade
Interim Chief Operating Officer