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# STATEWIDE MENTAL HEALTH SUMMIT

*What must we do to succeed as a statewide network to secure passage of legislation to improve the system of care for persons with mental illness in Texas?*

June 25, 2012: 10:00am – 4:00pm  
Norris Conference Center, San Antonio Texas

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## **HOPES & EXPECTATIONS FOR THE SUMMIT**

- ▶ **Collective voice**
- ▶ **Increased understanding of our partners' needs**
- ▶ **Consumer focus**
- ▶ **Expanded resources**
- ▶ **Pay attend to rural areas**
- ▶ **Political will**
- ▶ **Increase addiction treatment, prevention and intervention services**
- ▶ **Share our different perspectives**
- ▶ **Identify options to fill in the gaps in the continuum of care**
- ▶ **Share great ideas**



## Regional Issues to Improve the Mental Health Care Delivery System

South/SW	South/SE	South Central	North Central	East	North/NE	Northwest	West
<p>Remove government &amp; legislative barriers to provide services.</p> <p>Increase workforce pool.</p> <p>Find resources to provide services for the uninsured.</p>	<p>Lack of incentives to keep qualified professionals in area.</p> <p>Lack of structure of communication within community.</p> <p>Small town thinking vs. bigger picture.</p>	<p>Improved outpatient access based on outcomes, not process.</p> <p>Redefine/ fund diversionary facilities for involuntary patients.</p> <p>LMHA funding allocation should include poverty and health disparities.</p>	<p>Inadequate funding of mental health services.</p> <p>Integration of mental health, dental, substance abuse &amp; medical services.</p> <p>Consumer participation &amp; increased direction for service.</p> <p>Early assessment &amp; intervention of mental illness.</p>	<p>Address system barriers that prohibit outpatient services in various settings.</p> <p>Leverage funding from permanent support housing to strengthen support services.</p> <p>Explore ways to increase the number of MH providers.</p> <p>Increase awareness of MH as a critical component of integrated care.</p>	<p>Insufficient funding for population &amp; service needs.</p> <p>Build a full continuum of care.</p> <p>Infrastructure partnerships &amp; leveraging.</p> <p>Primary &amp; behavioral health integration.</p>	<p>Lack of funds.</p> <p>Holistic approach to treating patients (community summit).</p> <p>Importance of preventative vs. acute.</p> <p>Understanding the value to community in treating mental health &amp; substance abuse.</p>	<p>Recruitment &amp; retention of quality providers.</p> <p>Delivery of emergency psychiatric services.</p> <p>Make mental health a priority (local and state).</p> <p>Medicaid Reimbursement Rates.</p>

**What statewide issue/s shall we address collaboratively through proposed legislation which will:**

- **Make a BIG difference in improving the mental health care delivery system,**
- **Have a good chance of passing during the 83rd Legislative Session, AND**
- **Generate local and statewide support.**

**Funding for Mental Health Services**

- Inadequate funding of mental health services
- Insufficient \$\$ for population and service needs
- Lack of resources
- Find resources to provide services for uninsured
- Improved outpatient access based on outcome, not process
- LMHA allocation should include poverty and health disparities

<b>Workforce</b>	<b>Ensure Full Continuum</b>	<b>Service Integration</b>	<b>Collaboration</b>	<b>Regulatory Reform</b>
<ul style="list-style-type: none"> <li>• Lack of incentives to keep qualified professional in area</li> <li>• Recruitment and retention of quality providers</li> <li>• Increase work force pool</li> <li>• Explore ways to increase the number of MH providers</li> <li>• Expand scope of practice for advanced practitioners</li> <li>• Recruit MH professionals along with other health providers</li> </ul>	<ul style="list-style-type: none"> <li>• Build a full continuum of care</li> <li>• Early assessment of intervention of mental illness</li> <li>• Delivery of emergency psychiatric services</li> </ul>	<ul style="list-style-type: none"> <li>• Integration of mental health, dental &amp; substance abuse &amp; medical</li> <li>• Address system barriers that prohibit outpatient services in various settings</li> <li>• Leverage funding from permanent support housing to strengthen support services</li> <li>• Increase awareness of MH as a critical component of integrated care</li> <li>• Importance of preventative vs. acute care</li> <li>• Primary and behavioral health integration</li> </ul>	<ul style="list-style-type: none"> <li>• Lack of structure of communication within community</li> <li>• Holistic approach to treating patients (community summit)</li> <li>• Small town thinking vs. bigger picture</li> <li>• The value to community in treating MH &amp; substance abuse</li> <li>• Infrastructure partnerships &amp; leveraging (regionally)</li> <li>• Collaborate with community partners to provide services</li> <li>• Increased peer support/ consumer participation &amp; direction of services</li> </ul>	<ul style="list-style-type: none"> <li>• Redefine/ fund diversionary facilities for involuntary patients</li> <li>• Remove government and legislative barriers to provide services</li> <li>• Make mental health a priority (state &amp; local)</li> <li>• Medicaid reimbursement rates</li> </ul>

# STATEWIDE LEGISLATIVE FOCUS

## Leverage existing & potential funds to

- Develop the mental health workforce,
- Ensure a full continuum of mental health services, &
- Incentivize integration.

<p><b>What's not working that we're trying to fix? What's the issue?</b> Texans with serious mental illness and/or addiction disorders do not have access to immediate and necessary crucial services.</p>		
<p><b>What is the proposed solution?</b> Adequate funding to assure availability of a continuum of integrated services to make the greatest impact in communities for adults and youth with mental health &amp; addiction disorders throughout the state.</p> <p>Maximize funding. TX should appropriate additional general revenue funds to enhance 1115 and leverage additional Federal funds. This is an opportunity to leverage funds for workforce development, continuum of care and integration of services to address mental health and addiction disorders.</p>		
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Law enforcement</li> <li>• Counties</li> <li>• Hospital Districts</li> <li>• Independent School Districts</li> <li>• Judges</li> <li>• Chambers of Commerce</li> </ul>	<p><b>Who might resist this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Private providers</li> <li>• Managed Medicaid entities</li> </ul>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• Supreme Court Ruling</li> <li>• 1115 Waiver regulations &amp; rules</li> <li>• GR funding formulary is there is greater reliance on GR for indigent care</li> <li>• Rider 71 Comprehensive study</li> </ul>	<p><b>Who will get the info?</b></p>	<p><b>By when?</b></p>
<p><b>Coordinator:</b> Danette Castle <b>Team Members:</b></p> <ul style="list-style-type: none"> <li>• Henry Salas</li> <li>• Cynthia Humphrey</li> <li>• Patti Derr</li> <li>• Kristi Daugherty</li> <li>• Charlie Horton</li> </ul>	<p><b>Who else needs to be involved in this effort?</b></p>	

## REGIONAL ISSUE IDENTIFICATION

South/SW Texas (Edinburg, Cotulla, Laredo, Eagle Pass, San Juan, Uvalde, McAllen, Olmito)

**Remove Government & Legislative Barriers to Provide Services (Regional Priority 1)**

<b>What's not working that we're trying to fix? What's the issue?</b> Collaboration between community partners Reimbursement methodology from payers		
<b>What is the proposed solution?</b> Promote co-location of community health centers & MH service providers		
<b>Who are the obvious allies for this solution? Why?</b> <ul style="list-style-type: none"> <li>• Service providers</li> <li>• MH professional associations</li> <li>• AARP &amp; other groups of consumers</li> <li>• National Association of Social Workers</li> </ul>	<b>Who might resist this solution? Why?</b> <ul style="list-style-type: none"> <li>• Regulatory agencies</li> </ul>	
<b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b> <ul style="list-style-type: none"> <li>• Remove barriers to allow "telemedicine" across wide area</li> <li>• Allow payment of services for "telemedicine" across wide area (both ends of the service) and what reimbursement is allowed</li> <li>• Allow LPCs &amp; LPNs to be paid for services in addition to LCSWs. Allow psychologists to be paid in addition to the psychiatrists</li> </ul>	<b>Who will get the info?</b>	<b>By when?</b>
<b>Coordinator:</b> Terry Crocker <b>Team Members:</b> Lucy Ramirez	<b>Who else needs to be involved in this effort?</b> <ul style="list-style-type: none"> <li>• County Commissioners</li> <li>• State Representatives &amp; Senators</li> <li>• President of local County Medical Societies</li> <li>• County MHMR</li> <li>• Council of Governments (Regional COGS)</li> </ul>	

**South/SW Texas (Edinburg, Cotulla, Laredo, Eagle Pass, San Juan, Uvalde, McAllen, Olmito)**

**Increase Work Force Pool (Regional Priority 2)**

<p><b>What's not working that we're trying to fix? What's the issue?</b>                  Don't have enough providers                  Lack of professionals &amp; service providers in rural areas</p>		
<p><b>What is the proposed solution?</b>                  Provide incentives (loan forgiveness, tax incentives, recruit with other recruitment vehicles)</p>		
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Universities</li> <li>• Agencies</li> <li>• Training providers</li> </ul>	<p><b>Who might resist this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Medicaid</li> <li>• Gov't agencies</li> <li>• HMOs</li> </ul>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• Expand scope of practice for advanced practitioners</li> <li>• Incentivize students to come into the field (tax incentives, loan forgiveness/help)</li> <li>• Provide "Tele medicine" capability to allow services across a wide area</li> </ul>	<p><b>Who will get the info?</b></p>	<p><b>By when?</b></p>
<p><b>Coordinator:</b></p> <ul style="list-style-type: none"> <li>• UTHSC</li> </ul> <p><b>Team Members:</b></p> <ul style="list-style-type: none"> <li>• Regional Academic Health Center in the Region (Area Health Education Centers)</li> </ul>	<p><b>Who else needs to be involved in this effort?</b></p> <ul style="list-style-type: none"> <li>• TX Higher Education Coordinating Board</li> </ul>	



**South/SW Texas (Edinburg, Cotulla, Laredo, Eagle Pass, San Juan, Uvalde, McAllen, Olmito)**

**Find Resources to Provide Services for Uninsured (Regional Priority 3)**

<p><b>What's not working that we're trying to fix? What's the issue?</b></p> <ul style="list-style-type: none"> <li>• Reimbursement across Medicare &amp; Medicaid</li> <li>• Indigent programs do not cover MH</li> </ul>		
<p><b>What is the proposed solution?</b></p> <ul style="list-style-type: none"> <li>• Leverage other funding resources</li> <li>• Reimbursement by Medicaid for MH services</li> <li>• Collaboration between agencies</li> </ul>		
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• MH providers</li> <li>• Patients &amp; families</li> <li>• NASW</li> </ul>	<p><b>Who might resist this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Managed care providers/ HMOs</li> <li>• State of TX</li> </ul>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• ID legislative barriers</li> <li>• Determine regulatory reforms required</li> <li>• ID non profits who provide funding for uninsured</li> <li>• Funders who provide for education of service providers</li> </ul>	<p><b>Who will get the info?</b></p>	<p><b>By when?</b></p>
<p><b>Coordinator:</b></p> <p><b>Team Members:</b> County indigent programs</p>	<p><b>Who else needs to be involved in this effort?</b></p> <ul style="list-style-type: none"> <li>• County judges &amp; commissioners</li> <li>• Local MHMR offices</li> <li>• Mental Health Coalition</li> </ul>	

**South/ SE Texas (Corpus Christi & surrounding cities)**

**Lack of incentives to keep qualified professionals in area (Regional Priority 1)**

<p><b>What's not working that we're trying to fix? What's the issue?</b> Lack of incentives to keep qualified professional in area; not enough funding to pay a competitive rate; earning potential is limited in region</p>			
<p><b>What is the proposed solution?</b></p> <ul style="list-style-type: none"> <li>• matching funds</li> <li>• Subsidized fees for services - pay fees for credentials, supervision</li> <li>• University offering incentives to keep professionals in area</li> <li>• Paying off student loans if stay in area certain number of years</li> <li>• Provide funding for specialized services if stay in area</li> <li>• Place interns in agencies (e.g. bookkeeping)</li> <li>• Training in specific areas (e.g. how to treat rape victims/ police abuse (rape vs. molested) different needs, suicide (parents committing suicide vs. watching parent die in accident)</li> <li>• Sensitivity training can change how crime is prosecuted(police, hospitals, forensic interviews, prosecutors)</li> </ul>			
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• University (TAMUCC)</li> <li>• State Reps (Todd Hunter)</li> <li>• Coalition of professionals (maybe existing groups)</li> </ul>		<p><b>Who might resist this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Those insecure about education, skill levels</li> <li>• Those that think they will lose by working together</li> </ul>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• Legislative process (who are funders, benchmarks) Who's who, who has power</li> <li>• How do they get heard when they are going to the regional levels</li> <li>• Coalitions that already exist -- know who they are &amp; what they do</li> </ul>		<p><b>Who will get the info?</b></p> <ul style="list-style-type: none"> <li>• Practicing professional</li> <li>• Students</li> </ul>	<p><b>By when?</b></p>
<p><b>Coordinator:</b></p> <ul style="list-style-type: none"> <li>• Women's Shelter of South Texas (Symposium in Nov)</li> </ul> <p><b>Team Members:</b> Jody</p>		<p><b>Who else needs to be involved in this effort?</b></p> <ul style="list-style-type: none"> <li>• Police Chief</li> <li>• Head Prosecutor</li> <li>• Local agency directors</li> <li>• Hospital Admin.</li> </ul>	

**South/ SE Texas (Corpus Christi & surrounding cities)**

**Lack of structure of communication within community (Regional Priority 2)**

<p><b>What's not working that we're trying to fix? What's the issue?</b>                  Not knowing what every organization provides in services, if organizations/ providers' missions/ services have changed</p>			
<p><b>What is the proposed solution?</b></p> <ul style="list-style-type: none"> <li>• Community bulletin (online resource)</li> <li>• Media campaign about community events/ collaboration events</li> <li>• Resource manual (up to date_ agency to pay fee to have listing; money from fees goes to someone who maintains manual)</li> </ul>			
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• University/ write a grant</li> <li>• City government - Mayor</li> <li>• Agencies involved</li> <li>• Media (messages about working together)</li> </ul>		<p><b>Who might resist this solution? Why?</b>                  Those who see it as competition</p>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• Finding out who community is (census)</li> <li>• Finding out who wants to be involved</li> <li>• Study communities that have a good structure (e.g. Austin, El Paso)</li> <li>• 211 list -- United Way</li> <li>• Get buy in from local agencies</li> </ul>		<p><b>Who will get the info?</b>                  Jana Shoe 211 United Way of Houston                  Local United Way of Coastal Bend</p>	<p><b>By when?</b></p>
<p><b>Coordinator:</b>                  Jana Shoe</p> <p><b>Team Members:</b></p>		<p><b>Who else needs to be involved in this effort?</b>                  Frances Wilson could ask about 211 list and who else needs to be included</p>	

**South/ SE Texas (Corpus Christi & surrounding cities)**  
**Small town thinking vs. bigger picture (Regional Priority 3)**

<p><b>What's not working that we're trying to fix? What's the issue?</b>          "Poverty culture" -- if you are operating in poverty, doing drugs, etc. is the way to succeed/ operating in fear/ getting basic needs met/ generational poverty/ abuse</p>			
<p><b>What is the proposed solution?</b></p> <ul style="list-style-type: none"> <li>• Reframing beyond poverty culture - stop focus on what they don't have and what they do have/ asking what works rather than what's wrong</li> <li>• Narrow issues to a few to make task seem less daunting</li> </ul>			
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Churches</li> <li>• University</li> <li>• Media</li> <li>• Other agencies - school districts - local government</li> </ul>		<p><b>Who might resist this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Anyone who is fearful</li> <li>• Anyone afraid of change/ who thinks it might get worse</li> <li>• Illegal income/ govt housing</li> </ul>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• Positives</li> <li>• Knowing what resources are available - matching agencies/ organizations with people that need them</li> <li>• Know each step of transition so there are no gaps</li> <li>• Know what potential recipients are thinking/ need -- may be making assumptions</li> </ul>		<p><b>Who will get the info?</b>          Getting in touch with agencies in towns that have good collaboration (Austin)</p>	<p><b>By when?</b></p>
<p><b>Coordinator:</b></p> <p><b>Team Members:</b></p>		<p><b>Who else needs to be involved in this effort?</b></p> <ul style="list-style-type: none"> <li>• Goodwill - example</li> <li>• Community Action Agency</li> <li>• South Texas Children's Home</li> </ul>	

**South Central Texas (San Antonio, Pipecreek, Bulverde & surrounding cities)**  
**Improved outpatient access based on outcomes, not process (Regional Priority 1)**

<b>What's not working that we're trying to fix? What's the issue?</b> Improved outpatient access based on outcomes, not process			
<b>What is the proposed solution?</b> State should consider appropriating additional general revenue to enhance 1115 waiver funds. This would draw down additional federal dollars.			
<b>Who are the obvious allies for this solution? Why?</b> <ul style="list-style-type: none"> <li>• Consumers</li> <li>• Families</li> <li>• Community providers</li> </ul>		<b>Who might resist this solution? Why?</b> <ul style="list-style-type: none"> <li>• State budget office</li> <li>• Governor</li> <li>• Comptroller</li> </ul>	
<b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b> <ul style="list-style-type: none"> <li>• Talk to state committee for Regional Health Partnership. As, "Is it possible to protect GR funding through legislation for LMHA money?"</li> </ul>		<b>Who will get the info?</b> <ul style="list-style-type: none"> <li>• Sally Taylor</li> <li>• Leon Evans</li> </ul>	<b>By when?</b> July 15
<b>Coordinator:</b> Sally Taylor (UHS is anchor institution for Region) <b>Team Members:</b> Leon Evans		<b>Who else needs to be involved in this effort?</b> Mark Carmona	

**South Central Texas (San Antonio, Pipecreek, Bulverde & surrounding cities)**  
**Redefine/ fund diversionary facilities for involuntary patients (Regional Priority 2)**

<b>What's not working that we're trying to fix? What's the issue?</b> Redefine/ fund diversionary facilities for involuntary patients		
<b>What is the proposed solution?</b> Create new class of facility which permits detention of individuals on OPC until commitment becomes necessary as an alternative to jail or inpatient setting		
<b>Who are the obvious allies for this solution? Why?</b> <ul style="list-style-type: none"> <li>• UMHA</li> <li>• Families</li> <li>• Local hospitals</li> <li>• Law enforcement</li> </ul> Less intrusive to patient/ less restrictive	<b>Who might resist this solution? Why?</b> <ul style="list-style-type: none"> <li>• Disability rights &amp; Mental Health Texas</li> </ul> Civil liberties issue	
<b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b> <ul style="list-style-type: none"> <li>• Cost</li> <li>• Better definition of what these facilities are</li> </ul>	<b>Who will get the info?</b> Judge Kazan	<b>By when?</b>
<b>Coordinator:</b>  <b>Team Members:</b>	<b>Who else needs to be involved in this effort?</b>	

PARTICIPANTS CHOSE TO DISMISS. . .  
OTHERS ARE ALREADY WORKING ON THIS

**South Central Texas (San Antonio, Pipecreek, Bulverde & surrounding cities)**

**LMHA funding allocation should include poverty and health disparities (Regional Priority 3)**

<p><b>What's not working that we're trying to fix? What's the issue?</b> LMHA funding allocation should include poverty and health disparities</p>		
<p><b>What is the proposed solution?</b> State should develop indices for allocation of funds that take into account population, poverty and health disparities</p>		
<p><b>Who are the obvious allies for this solution? Why?</b> The "have nots" -- poor counties</p>	<p><b>Who might resist this solution? Why?</b> The "haves" those who don't want funding cut</p>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b> Need to know if there is a report on county per capita mental health funding and statewide demographic report</p>	<p><b>Who will get the info?</b> Judge Kazen</p>	<p><b>By when?</b> End of July</p>
<p><b>Coordinator:</b> Judge Kazen <b>Team Members:</b></p>	<p><b>Who else needs to be involved in this effort?</b> Important to do this at a statewide level. Group is concerned that work is too local</p>	

**North Central Texas (Austin, Waco, Killeen, Temple, Gonzales & surrounding cities)**  
**Inadequate funding of mental health services (Regional Priority 1)**

<b>What's not working that we're trying to fix? What's the issue?</b> Lack of access to mental health/ substance abuse services		
<b>What is the proposed solution?</b> Take better advantage of Federal fund sources (i.e., the 1115 Waiver)		
<b>Who are the obvious allies for this solution? Why?</b> <ul style="list-style-type: none"> <li>• Hospitals</li> <li>• Health care providers</li> <li>• Health insurers</li> <li>• Business community</li> <li>• Law enforcement</li> <li>• Private philanthropy</li> <li>• LMHAs</li> <li>• FQHCs</li> </ul>	<b>Who might resist this solution? Why?</b> Elected officials concerned about perception of Federal \$\$ being used in Texas	
<b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b> Educate public, law makers, editorial boards	<b>Who will get the info?</b>	<b>By when?</b> ASAP
<b>Coordinator:</b>  <b>Team Members:</b> <ul style="list-style-type: none"> <li>• HHSC</li> <li>• House Appropriations Committee</li> <li>• Senate Finance Committee</li> <li>• Senate Criminal Justice Committee</li> <li>• House Corrections Committee</li> </ul>	<b>Who else needs to be involved in this effort?</b> <ul style="list-style-type: none"> <li>• TAC</li> <li>• CUC</li> <li>• TACHCs</li> <li>• THA</li> <li>• Chambers of Commerce</li> <li>• TAB</li> <li>• CMHC</li> </ul>	



**North Central Texas (Austin, Waco, Killeen, Temple, Gonzales & surrounding cities)**  
**Integration of mental health, dental, substance abuse & medical services (Regional Priority 2)**

<b>What's not working that we're trying to fix? What's the issue?</b> "Silo-ed" in the way we view & treat mental health: lack of providers, lack of funding		
<b>What is the proposed solution?</b> <ul style="list-style-type: none"> <li>• Providers do not differentiate between mental health patients &amp; medical or dental pts.</li> <li>• Review resources to evaluate areas where there may be duplication of services or services can be shared.</li> <li>• Advocate as one regardless of the agency</li> </ul>		
<b>Who are the obvious allies for this solution? Why?</b> <ul style="list-style-type: none"> <li>• hospitals</li> <li>• Mental health agencies</li> <li>• social service agencies</li> </ul>	<b>Who might resist this solution? Why?</b> <ul style="list-style-type: none"> <li>• Families that do not understand the decrease of funding</li> <li>• Loss of choice</li> </ul>	
<b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b> Advocate with respective state associations to advocate at the state level (TX Assoc. of Community Health Centers, National Council, Texas Hospital Assoc.)	<b>Who will get the info?</b>	<b>By when?</b>
<b>Coordinator:</b> Integrated Healthcare Workgroup <b>Team Members:</b> Mental Health advocates Healthcare reform Medicaid/ CHP Group	<b>Who else needs to be involved in this effort?</b>	

**North Central Texas (Austin, Waco, Killeen, Temple, Gonzales & surrounding cities)**

**Consumer participation & increased direction for service (Regional Priority 3)**

<p><b>What's not working that we're trying to fix? What's the issue?</b></p> <ul style="list-style-type: none"> <li>• Consumers not represented adequately in service delivery design</li> <li>• Lack of opportunity for consumer directed services</li> </ul>			
<p><b>What is the proposed solution?</b></p> <ul style="list-style-type: none"> <li>• Include consumers in policy planning</li> <li>• Expand consumer directed svcs. beyond the existing pilot</li> <li>• Increase certified peer specialist opportunities to provide svcs</li> </ul>			
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Consumers/ vets - seeking better allies</li> <li>• Providers?</li> </ul>		<p><b>Who might resist this solution? Why?</b></p> <p>Providers - loss of business</p>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• What's currently available - how is it working? What's missing</li> <li>• Messaging/education</li> <li>• Stigma issues/ benefits of receiving services</li> <li>• Outcome measures</li> <li>• What's working in other states. Sharing lessons learned</li> <li>• ID consumers for advocacy &amp; decision making</li> </ul>		<p><b>Who will get the info?</b></p>	<p><b>By when?</b></p>
<p><b>Coordinator:</b></p> <p><b>Team Members:</b></p> <ul style="list-style-type: none"> <li>• Integrated Healthcare Work Group</li> <li>• Mental advocates</li> <li>• Health Care Reform</li> <li>• Medicaid/ CHIP Group</li> <li>• My Medicaid Matters Group</li> <li>• TX Catalyst for Empowerment</li> <li>• Via Hope</li> <li>• Senate Veteran's Admin</li> <li>• Senate transportation &amp; Homeland Security</li> <li>• House &amp; Human Services Committee</li> </ul>		<p><b>Who else needs to be involved in this effort?</b></p> <ul style="list-style-type: none"> <li>• Consumers</li> <li>• Families</li> <li>• Providers</li> </ul>	

**North Central Texas (Austin, Waco, Killeen, Temple, Gonzales & surrounding cities)**

**Early assessment & intervention of Mental Illness (Regional Priority 4)**

<p><b>What's not working that we're trying to fix? What's the issue?</b>                  Culture is uninformed regarding early identification of mental health needs and/or how to/where to refer them for services</p>			
<p><b>What is the proposed solution?</b>                  Standardized assessment for gateway providers (teachers, counselors, physicians, nurses, military screening staff) and non-stigmatized places to refer to</p>			
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Universities</li> <li>• Military (DOD)</li> <li>• Law enforcement</li> <li>• Schools</li> <li>• Hospitals</li> <li>• MHMRs</li> <li>• EMS</li> </ul>		<p><b>Who might resist this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Budget people</li> <li>• Limited time for teachers, MD, others doing assessments</li> <li>• DOD</li> <li>• Parents</li> <li>• Mentally ill persons</li> </ul>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• Identify effective tools</li> <li>• CPT code for doctors</li> <li>• Training for teachers, doctors, nurses, EMS</li> <li>• What are high risk areas (in military)</li> </ul>		<p><b>Who will get the info?</b></p> <ul style="list-style-type: none"> <li>• Researchers</li> <li>• AMA</li> <li>• Universities, Med Schools, DOD</li> </ul>	<p><b>By when?</b></p> <p>2 yrs                  5 yrs                  10+ yrs</p>
<p><b>Coordinator:</b>                  DSHS</p> <p><b>Team Members:</b></p> <ul style="list-style-type: none"> <li>• Med schools</li> <li>• TEA</li> <li>• Universities that train teachers, counselors, nurses</li> <li>• EMT</li> <li>• TMA</li> <li>• TNA</li> <li>• NASW TX</li> <li>• TCA</li> <li>• TAMFT</li> <li>• Law Enforcement</li> <li>• Consumers</li> </ul>		<p><b>Who else needs to be involved in this effort?</b>                  Leaders of Integrated Healthcare Work group</p>	

**East Texas (Houston & surrounding cities)**

**Address system barriers that prohibit outpatient services in various settings (Regional Priority 1)**

<p><b>What's not working that we're trying to fix? What's the issue?</b></p> <p>Address systems barriers that prohibit outpatient services in various settings</p>			
<p><b>What is the proposed solution?</b> Eligibility of the process; strengthen coordination of services; integration and environment of care; resiliency and disease management and identify level of need; development of case management in public system</p>			
<p><b>Who are the obvious allies for this solution? Why?</b></p> <p>Consumer groups b/c of improved access Law enforcement = reduced burden on politicking Course</p>		<p><b>Who might resist this solution? Why?</b></p> <p>Community member health centers = hands tied and change is difficult</p>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• Consumer groups b/c of improved opportunities for access</li> <li>• Law enforcement and courts because of reduced caseload</li> <li>• Identify best practices- model states that use dollars to leverage resources most efficiently</li> <li>• The state of the public health system and how it works</li> <li>• Real cost-analyses and ways to appeal to the cost faction of the Texas legislature</li> </ul>		<p><b>Who will get the info?</b></p> <p>Community health providers Consumers NAMI Foundations (best models such as Kaiser Permanente)</p>	<p><b>By when?</b></p> <p>Team members will work towards information gathering on a quarterly basis</p>
<p><b>Coordinator: TBA</b></p> <p><b>Team Members:</b></p> <ul style="list-style-type: none"> <li>• Susan Fordice</li> <li>• Laurie Glaze</li> <li>• Katharine Ligon</li> <li>• Charlie Horton</li> </ul>		<p><b>Who else needs to be involved in this effort?</b></p> <ul style="list-style-type: none"> <li>• Private sector</li> <li>• Foundation (Hogg)</li> <li>• UT School of Public Health</li> <li>• UH School of Social Work</li> <li>• Develop a neutral entity to research and support planning efforts</li> </ul>	

**East Texas (Houston & surrounding cities)**

**Leverage funding from permanent support housing to strengthen support services (Regional Priority 2)**

<p><b>What's not working that we're trying to fix? What's the issue?</b> The ability to leverage funding from permanent support housing to strengthen support services in the Houston area.</p>		
<p><b>What is the proposed solution?</b> Recognition of housing as one component of continuum of care for persons with a mental health issues; expand eligibility to make it single and comprehensive so that organizations supporting helping individuals with a disability can receive funding; Reduce and eliminate barriers to disability funding.</p>		
<p><b>Who are the obvious allies for this solution? Why?</b> Municipalities; not for profit community organizations; legal systems; Hospital district, MHMRA; Housing</p>	<p><b>Who might resist this solution? Why?</b> Legislators b/c of funding Current recipients of people receiving housing and disabilities services b/c it might change eligibility and how funding or resources would be allocated.</p>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• We need clear information on how housing dollars work in community-based housing</li> <li>• Status of Medicaid home and community services</li> </ul>	<p><b>Who will get the info?</b>  No individuals referenced</p>	<p><b>By when?</b>  No specific time/date referenced or identified</p>
<p><b>Coordinator: TBA</b></p> <p><b>Team Members:</b></p> <ul style="list-style-type: none"> <li>• <b>Susan Fordice</b></li> <li>• <b>Laurie Glaze</b></li> <li>• <b>Katharine Ligon</b></li> <li>• <b>Charlie Horton</b></li> </ul>	<p><b>Who else needs to be involved in this effort?</b>  Private Sector Professional Associations</p>	

**East Texas (Houston & surrounding cities)**

**Explore ways to increase the number of MH providers (Regional Priority 3)**

<p><b>What's not working that we're trying to fix? What's the issue?</b> Very low number of mental health providers</p>				
<p><b>What is the proposed solution?</b> Functioning to the top of their license; incentives to develop careers in psychiatry; reduce the cost education; develop pipeline incentives to include NPs, Psych techs and pharmacists</p>				
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Universities b/c build programs</li> <li>• Providers</li> <li>• Professional Associations b/c expand discipline</li> </ul>		<p><b>Who might resist this solution? Why?</b> Legislators b/c of funding Specialists b/c of perceived increase in competition</p>		
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• License requirements</li> <li>• Scope of practice</li> <li>• Where are your deserts of health professional shortage areas</li> <li>• Dollars to invest</li> <li>• Language barriers</li> <li>• The role of technology and telemedicine</li> <li>• Best practice/best models – what are other states doing</li> <li>• Identify new sources of revenue</li> </ul>			<p><b>Who will get the info?</b>  Professional Associations Academic Institutions Providers License Boards</p>	<p><b>By when?</b>  Effort will be made to work towards information gathering on a quarterly basis</p>
<p><b>Coordinator: TBA</b></p> <p><b>Team Members:</b></p> <ul style="list-style-type: none"> <li>• Susan Fordice</li> <li>• Laurie Glaze</li> <li>• Katharine Ligon</li> <li>• Charlie Horton</li> </ul>		<p><b>Who else needs to be involved in this effort?</b> Professional Associations Network of Behavioral Health Providers University of Houston Association of Hospitals to help inform on workforce issues Baylor, UT Galveston to discuss ways and identify resources to expand programs</p>		

**East Texas (Houston & surrounding cities)**

**Increase awareness of MH as a critical component of integrated care (Regional Priority 4)**

<p><b>What's not working that we're trying to fix? What's the issue?</b>                  Awareness of Mental Health as a critical component of integrated care</p>		
<p><b>What is the proposed solution?</b> Integrate into primary care delivery systems; educate individuals to screen; matrix of screening in behavioral health care; integration of primary care and behavioral health; development of wraparound services</p>		
<p><b>Who are the obvious allies for this solution? Why?</b>                  Federally Qualified Health Centers, NPs, PCPs, Professional Medical Groups = increase scope of practice</p>	<p><b>Who might resist this solution? Why?</b>                  AMA, TMA                  Community/Public perception b/c of lack of understanding or awareness regarding the MH</p>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>➤ Identify supporters and those that might work against us</li> <li>➤ Reimbursement rate for scope of practice and what this would mean under the 1115 waiver</li> </ul>	<p><b>Who will get the info?</b>                  TBA</p>	<p><b>By when?</b>                  No specific time/date referenced or identified</p>
<p><b>Coordinator: TBA</b></p> <p><b>Team Members:</b>                  Susan Fordice                  Laurie Glaze                  Katharine Ligon                  Charlie Horton</p>	<p><b>Who else needs to be involved in this effort?</b>                  Private Sector                  Professional Associations</p>	

**North/NW Texas (Dallas, Fort Worth, Grand Prairie, McKinney, Sherman, Denton, & surrounding cities)**  
**Insufficient funding for population & service needs (Regional Priority 1)**

<p><b>What's not working that we're trying to fix? What's the issue?</b>          Reimbursement rates under Med. fee for service are inadequate to attract/ retain a quality workforce and to develop &amp; deliver a full continuum of care. Funding does not match population growth, meet client needs, or allow all clients to be served. Funding streams are too prescriptive.</p>			
<p><b>What is the proposed solution?</b></p> <ul style="list-style-type: none"> <li>• Increase funding levels and ensure fewer rules and regulations surrounding use of funds.</li> <li>• Address mental health &amp; substance abuse parity at the state level. Use of waiver funds.</li> </ul>			
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• LMHAs</li> <li>• Local county officials</li> <li>• Local stake holders</li> <li>• HHSC (1115 Waiver)</li> <li>• Tx Council</li> <li>• ASAP</li> </ul>		<p><b>Who might resist this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• DSHS</li> <li>• Private behavioral health providers</li> <li>• Managed care companies</li> </ul>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• Evaluation of existing rules &amp; regulations to determine whether their is flex to consolidate, reduce and amend</li> <li>• Looking at national best practices and similar efforts in other states</li> </ul>		<p><b>Who will get the info?</b></p> <ul style="list-style-type: none"> <li>• Legislators &amp; staff</li> <li>• Local govt. officials &amp; stakeholders</li> <li>• HHSC &amp; DSHS decision makers</li> </ul>	<p><b>By when?</b>          Prior to next legislative session</p>
<p><b>Coordinator:</b>          Stevie Hanson  <b>Team Members:</b></p> <ul style="list-style-type: none"> <li>• Jordan Head</li> <li>• Sonja Gaines</li> </ul>		<p><b>Who else needs to be involved in this effort?</b></p> <ul style="list-style-type: none"> <li>• DSHS</li> <li>• TDI,</li> <li>• TX Council</li> <li>• Local County officials &amp; stakeholders</li> <li>• Businesses &amp; industries</li> <li>• Private providers</li> </ul>	



**North/NW Texas (Dallas, Fort Worth, Grand Prairie, McKinney, Sherman, Denton, & surrounding cities)**

**Build a full continuum of care (Regional Priority 2)**

<p><b>What's not working that we're trying to fix? What's the issue?</b>                  Wide range of needs attempting to access care. We often do not have adequate information or services available to meet those needs. We recognize that individuals w/ SMI or SA often have many diverse needs</p>		
<p><b>What is the proposed solution?</b></p> <ul style="list-style-type: none"> <li>• Fully fund wraparound</li> <li>• Create flexible funds that can be used for individual needs</li> </ul>		
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Other providers</li> <li>• Law enforcement</li> <li>• Other social services</li> <li>• LMHAs</li> <li>• Advocates</li> </ul>	<p><b>Who might resist this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• New legislators who don't understand or appreciate the value of community service</li> </ul>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• List of potential "players" and sources of resources currently not included in system</li> <li>• Model continuum w/ projected</li> <li>• Potential barriers</li> <li>• Who would be the champion (in the legislature)</li> <li>• How would we inform the communities so we get local buy-in?</li> <li>• What opportunities might surface through Fed. ACA?</li> </ul>	<p><b>Who will get the info?</b> TBD</p>	<p><b>By when?</b></p>
<p><b>Coordinator:</b></p> <p><b>Team Members:</b></p>	<p><b>Who else needs to be involved in this effort?</b></p> <ul style="list-style-type: none"> <li>• Housing</li> <li>• Hospitals</li> <li>• Law Enforcement</li> <li>• Advocacy groups</li> <li>• Employers</li> <li>• Courts</li> </ul>	

**North/NW Texas (Dallas, Fort Worth, Grand Prairie, McKinney, Sherman, Denton, & surrounding cities)**

**Infrastructure partnerships & leveraging**

<p><b>What's not working that we're trying to fix? What's the issue?</b> Infrastructure partnerships &amp; leveraging</p>			
<p><b>What is the proposed solution?</b> Educate legislators, elected officials about systems, needs, population that is commonly served</p>			
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• County</li> <li>• Criminal justice</li> <li>• Universities</li> <li>• Elected officials</li> <li>• Medical community</li> <li>• Local advocates</li> </ul>		<p><b>Who might resist this solution? Why?</b> Organizations that might feel that their influence or funding could be threatened</p>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• Identify partners &amp; identify nontraditional partners</li> <li>• Educate and establish who is doing what and what needs to be done</li> </ul>		<p><b>Who will get the info?</b> Elected officials Universities Primary care providers Medical community Social services</p>	<p><b>By when?</b> October 2012</p>
<p><b>Coordinator:</b> Elected official <b>Team Members:</b> Possible co-chairs -- representatives from different sectors</p>		<p><b>Who else needs to be involved in this effort?</b></p> <ul style="list-style-type: none"> <li>• One elected official</li> <li>• Representatives from individual organizations</li> </ul>	

**North/NE Texas**

**Primary & behavioral health integration**

<b>What's not working that we're trying to fix? What's the issue?</b> Not integration to the extent needed		
<b>What is the proposed solution?</b> <ul style="list-style-type: none"><li>• Non primary care provider w/in MH community</li><li>• Not prescriptive. Many exceptions within primary care settings</li><li>• Larger ???/ More opportunity to manage MH vs. primary care</li><li>• More MH capacity</li><li>• DSRIP incentives to add capacity</li></ul>		
<b>Who are the obvious allies for this solution? Why?</b> <ul style="list-style-type: none"><li>• MH system providers - Coordination of care in the communities</li><li>• RHP</li></ul>	<b>Who might resist this solution? Why?</b> <ul style="list-style-type: none"><li>• Dependents Care Societies</li><li>• Indigent Societies</li></ul>	
<b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b> <ul style="list-style-type: none"><li>•</li></ul>	<b>Who will get the info?</b>	<b>By when?</b>
<b>Coordinator:</b>  <b>Team Members:</b>	<b>Who else needs to be involved in this effort?</b>	

**Northwest (San Angelo & surrounding cities)**

**Lack of funds (Regional Priority 1)**

<p><b>What's not working that we're trying to fix? What's the issue?</b> Lack of funds</p>		
<p><b>What is the proposed solution?</b></p> <ul style="list-style-type: none"> <li>• 1115 Waiver</li> <li>• Paying customers to off set costs</li> <li>• Restructuring taxes from oil &amp; gas (like wind to the schools)</li> <li>• Change revenue stream (taxation) local tax increment or ratchet up 8% set aside from County. Earmark some amount to Mental Health</li> </ul>		
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Other health care providers</li> <li>• FQHC</li> <li>• Northwest Texas Health Foundation</li> </ul>	<p><b>Who might resist this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Tax payers</li> <li>• Health providers not wanting to share</li> </ul>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <p>San Angelo has a list of 21 MH issues to prioritize &amp; assess. Table spent time discussing how to prioritize funding for the 21 items, &amp; how should the funding allocations be determined. This is part of the 1115 Waiver program.</p>	<p><b>Who will get the info?</b></p>	<p><b>By when?</b></p>
<p><b>Coordinator:</b></p> <p><b>Team Members:</b></p>	<p><b>Who else needs to be involved in this effort?</b></p>	

**Northwest (San Angelo & surrounding cities)**

**Holistic approach to treating patients (community summit) (Regional Priority 2)**

<b>What's not working that we're trying to fix? What's the issue?</b> Holistic approach to treating patients (Community summit)		
<b>What is the proposed solution?</b> <ul style="list-style-type: none"><li>• Community summit</li><li>• Ongoing networking</li><li>• Getting people to bring their resources for an acute care case manager</li></ul>		
<b>Who are the obvious allies for this solution? Why?</b> Judge Howard	<b>Who might resist this solution? Why?</b>	
<b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b>	<b>Who will get the info?</b>	<b>By when?</b>
<b>Coordinator:</b>  <b>Team Members:</b>	<b>Who else needs to be involved in this effort?</b>	

**Northwest (San Angelo & surrounding cities)**  
**Importance of preventative vs. acute (Regional Priority 3)**

<b>What's not working that we're trying to fix? What's the issue?</b> Importance of preventative vs. acute		
<b>What is the proposed solution?</b> Crisis based system - nothing to support before & after <ul style="list-style-type: none"> <li>• Case managers</li> <li>• Put more money in preventative care rather than acute (Deallocate)</li> </ul>		
<b>Who are the obvious allies for this solution? Why?</b> <ul style="list-style-type: none"> <li>• Police Dept &amp; Criminal Justice</li> <li>• WTOS</li> <li>• Police Chief</li> </ul>	<b>Who might resist this solution? Why?</b> <ul style="list-style-type: none"> <li>• Commissioners &amp; elected officials who don't want to spend money</li> </ul>	
<b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b> <ul style="list-style-type: none"> <li>• Need data to ID stakeholders</li> <li>• Who's paying for acute now</li> </ul>	<b>Who will get the info?</b>	<b>By when?</b>
<b>Coordinator:</b>  <b>Team Members:</b>	<b>Who else needs to be involved in this effort?</b>	

**Northwest (San Angelo & surrounding cities)**

**Understanding the value to community in treating mental health & substance abuse (Regional Priority 4)**

<b>What's not working that we're trying to fix? What's the issue?</b> Understanding the value to community in treating mental health & substance abuse		
<b>What is the proposed solution?</b> <ul style="list-style-type: none"><li>• More articles in paper</li><li>• Television stories</li><li>• Celebrities</li></ul>		
<b>Who are the obvious allies for this solution? Why?</b> <ul style="list-style-type: none"><li>• Editors &amp; publishers</li><li>• TV personalities</li><li>• Stakeholders</li></ul>	<b>Who might resist this solution? Why?</b>	
<b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b>	<b>Who will get the info?</b>	<b>By when?</b>
<b>Coordinator:</b>  <b>Team Members:</b>	<b>Who else needs to be involved in this effort?</b>	

**West Texas (El Paso & surrounding cities)**

**Recruitment & retention of quality providers (Regional Priority 1)**

<p><b>What's not working that we're trying to fix? What's the issue?</b>                  Limited # of qualified applicants &amp; not able to compete with federal agencies (VA &amp; military) or private providers</p>		
<p><b>What is the proposed solution?</b></p> <ul style="list-style-type: none"> <li>• Reinstatement funding for psychiatric residencies (forgiveness of student loans), innovative recruitment</li> <li>• Increase reimbursement rates for physician services</li> </ul>		
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Community centers</li> <li>• Universities &amp; residency programs</li> </ul>	<p><b>Who might resist this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Private sector because increases competition for providers</li> </ul>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• Financial impact of reinstating psychiatric residency programs &amp; forgiving student loans</li> <li>• Salary survey of public versus private, Federal vs. State providers</li> </ul>	<p><b>Who will get the info?</b></p>	<p><b>By when?</b></p>
<p><b>Coordinator:</b></p> <p><b>Team Members:</b></p>	<p><b>Who else needs to be involved in this effort?</b></p>	



**West Texas (El Paso & surrounding cities)**

**Delivery of emergency psychiatric services (Regional Priority 2)**

<p><b>What's not working that we're trying to fix? What's the issue?</b>                  Psychiatric patients are being seen in general ERs that are not equipped or qualified to provide even short term solutions</p>			
<p><b>What is the proposed solution?</b>                  Getting emergency psychiatric care recognized as a core service (similar to trauma system of care)</p>			
<p><b>Who are the obvious allies for this solution? Why?</b></p> <ul style="list-style-type: none"> <li>• Public at large</li> <li>• Local officials</li> <li>• Law enforcement</li> <li>• Private hospitals</li> </ul> <p>Improve care &amp; reduce their burden</p>		<p><b>Who might resist this solution? Why?</b>                  Counties &amp; hospital districts that may have to provide funding</p>	
<p><b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b></p> <ul style="list-style-type: none"> <li>• Understand operating costs &amp; operating guidelines</li> <li>• What current entities are providing now &amp; what that costs -- law enforcement, jails, private hospitals</li> </ul>		<p><b>Who will get the info?</b></p>	<p><b>By when?</b></p>
<p><b>Coordinator:</b></p> <p><b>Team Members:</b></p>		<p><b>Who else needs to be involved in this effort?</b></p>	

**West Texas (El Paso & surrounding cities)**

**Make mental health a priority (local and state) (Regional Priority 3)**

<b>What's not working that we're trying to fix? What's the issue?</b> Poor relationships between agencies & lack of understanding and cooperation within the complicated system		
<b>What is the proposed solution?</b> Everyone should be involved -- schools, military community, county, cities		
<b>Who are the obvious allies for this solution? Why?</b> <ul style="list-style-type: none"><li>• Sponsoring entities already invested.</li><li>• County</li><li>• Hospital district</li></ul>	<b>Who might resist this solution? Why?</b> <ul style="list-style-type: none"><li>• Cities</li><li>• Schools</li></ul> Don't want to accept responsibility	
<b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b> Need information from regions that do have support from entities like schools. Best practices	<b>Who will get the info?</b>	<b>By when?</b>
<b>Coordinator:</b>  <b>Team Members:</b>	<b>Who else needs to be involved in this effort?</b>	

**West Texas (El Paso & surrounding cities)**  
**Medicaid Reimbursement Rates (Regional Priority 4)**

<b>What's not working that we're trying to fix? What's the issue?</b> Reimbursement rate does not cover cost of care		
<b>What is the proposed solution?</b> HHSC needs to understand the cost of delivering services by region. Costs are different in rural areas and urban areas. Reimbursement formula needs to reflect demographics		
<b>Who are the obvious allies for this solution? Why?</b> <ul style="list-style-type: none"> <li>• State delegates</li> <li>• Private providers</li> </ul> Higher quality of care & greater access	<b>Who might resist this solution? Why?</b> <ul style="list-style-type: none"> <li>▶ Managed Medicaid Care companies</li> </ul> Cut to the bone to make a profit	
<b>What additional information do we need to learn before deciding to move forward with this as our solution through a statewide coordinated effort?</b> Need clear understanding of Medicaid reimbursement formula. Need to understand fiscal impact	<b>Who will get the info?</b>	<b>By when?</b>
<b>Coordinator:</b>  <b>Team Members:</b>	<b>Who else needs to be involved in this effort?</b>	

## **MOVING FORWARD. . .**

### **WHAT WILL IT TAKE TO MAKE THIS WORK STATEWIDE AND REGIONALLY?**

- ▶ Clear goal statement
- ▶ Strong messaging
- ▶ Clear statement of the legislation we propose
- ▶ Consumer involvement & leadership
- ▶ Communication
- ▶ Statewide commitment with diverse partners
- ▶ Leadership
- ▶ Holistic approach
- ▶ Legislative champions

### **HOW WILL WE COORDINATE?**

- ▶ Ed Codina, Methodist Healthcare Ministries, will be primary coordinator of statewide effort.
- ▶ Danette Castle, Texas Council of Community Centers, will provide leadership for the statewide focus.
- ▶ List serves and other electronic communication vehicles will be employed

### **NEXT STEPS. . .**

- ▶ ID person/s who will draft the legislation, & involve them in discussions as soon as possible
- ▶ Develop a marketing strategy
- ▶ Build in feedback loops throughout process for all participants
- ▶ ID others who need to be involved
- ▶ Do work at the regional level